**Appendix No. 1 - Complaint form**

**Addressee: Confection U s.r.o.**

**e-mail: support@confection-u.com**

**Making a complaint**

|  |  |
| --- | --- |
| Date of conclusion of the Agreement: |  |
| Name and surname: |  |
| Address: |  |
| E-mail: |  |
| Goods being complained about: |  |
| Description of product defects: |  |
| Suggested way to handle the complaint: |  |

At the same time, I request to issue a confirmation of the claim, indicating when I have exercised this right, what is the content of the claim, what method of handling the claim I require, along with my contact details to provide information on handling the claim.

Date:

Signature: